

# Pet 'N Play

## Client Survey

Name: \_\_\_\_\_ Pet(s): \_\_\_\_\_

Address: \_\_\_\_\_ Phone: \_\_\_\_\_

**Thank you for taking the time to complete this form. You may also fill out this survey online at [www.pet-n-play.com](http://www.pet-n-play.com). We work hard to take the best possible care of your pets. Any feedback is appreciated!**

Were you happy with the way we cared for your pet(s)? Yes \_\_\_ No \_\_\_  
If not, why?

\_\_\_\_\_

Were you happy with our overall service? Yes \_\_\_ No \_\_\_

What did you appreciate most about our service?

\_\_\_\_\_

\_\_\_\_\_

What could we have done better?

\_\_\_\_\_

Did we provide enough information about our visits? Yes \_\_\_ No \_\_\_

Did we charge a fair rate? Yes \_\_\_ No \_\_\_

Would you use our services again? Yes \_\_\_ No \_\_\_

Would you recommend our services to your neighbors, friends, & family? Yes \_\_\_ No \_\_\_

May we use you as a reference? Yes \_\_\_ No \_\_\_

If yes, how would you like to be contacted? Email \_\_\_\_\_ Phone \_\_\_\_\_

May we use photos of your pet on our web site and in our advertising? Yes-Both \_\_\_ Yes-Website only No \_\_\_

Testimonial about Pet 'N Play to be placed on website (only your first name will appear with it):

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_  
**Client signature**

*We also invite you to give us a review on any of the following online review sites:*

**Google Maps**

**Yahoo Local**

**Yellow Pages (YP.com)**

**Yelp.com**

**Local.com**

**Care.com**

**Angie's List**

Please mail this survey to us at: PO Box 1983 Ann Arbor, MI 48106, or feel free to email us at: info@pet-n-play.com with your comments. You may also fill out the survey online at [www.pet-n-play.com](http://www.pet-n-play.com).

**YOUR BUSINESS IS APPRECIATED!**